

Quality Management System (QMS) Policy

The Municipality of South Dundas, our management and entire staff are committed to the principles and objectives set out in our QMS policy.

Our Policy is to:

- Meet all applicable legislative and regulatory requirements
- Provide safe drinking water and services to consumers
- Promote effective communications; both internally and externally
- Report performance to employees, regulators and consumers effectively
- Maintain and continually improve our QMS

Our management and entire staff will act to ensure the implementation of this Policy and will monitor the progress of the Quality Management System (QMS).

South Dundas' QMS Policy is readily communicated and available to all personnel and the public through the Municipality's public website. A hardcopy of the QMS Policy is posted as specified in the OP-05 Document and Records Control procedure.

The current version of the policy indicates the date of the last revision and that the policy is annually reviewed. Electronic and hard-copy documents that include the QMS Policy will only be required to be updated in years when the Policy has been revised.